

WARRANTY & RETURN POLICY

WARRANTY POLICY SUBJECT TO CHANGE WITHOUT NOTICE.

This warranty does not cover loss, theft, deliberate damage, corrosion, neglect, abuse or unreasonable use, misuse, defects or malfunctions resulting from misuse, ammunition failures or use of defective or improper ammunition, lack of maintenance, non-factory part installations, alterations or modifications to the firearm, disassembly beyond the field stripping instruction sin the product's manual (where applicable), normal or ordinary wear and tear, criminal misuse, negligence, use under the influence of drugs or alcohol, or cosmetic damage that does not hinder the performance of the product.

CANIK

For Warranty information on newly manufactured Canik pistols, please visit: http://www.centuryarms.com/resources/warranty

CENTURY ARMS

All Century Arms firearms/receivers sold as "new", have a (1) year repair/replacement warranty from date of first retail sale. Repairs or replacements are determined at Century Arms' discretion. The (1) year period does not start over if a firearm is repaired and reshipped.

All new manufactured ammunition, new parts, and new accessories have a 30 day repair/replacement/refund period. If the merchandise is returned to Century Arms' warehouse in "as advertised" condition, the customer will be charged a 15% restocking fee and will not be reimbursed return shipping costs.

If after receipt and inspection, it is determined a mechanical/operational defect has been caused by actions taken by the customer or an entity outside Century, the warranty is void and Century is not responsible for the repair costs nor obligated to replace the firearm. The customer will be notified in these cases.

Muzzle Brake/Flash Suppressors - The use of the foreign part on certain semi-automatic rifles already assembled with 10 foreign parts may place the end user in violation of federal law (27 C.F.R. s. 478.39). Contact your local BATF for any questions.

Bolt Warning Notice: Swapping the bolt on any firearm will result in changes in the rifles headspace. Unless performed by a trained gunsmith with experience setting headspace for the specific firearm, changing a firearm bolt can: result in excessive pressure, cause cartridge case failure, destroy the firearm and/or result in injury or death. Never swap or exchange the bolt or bolt carrier on a firearm unless you have experience resetting the headspace!

If you do not hold a federal firearms license (FFL) you will be required to fill out our waiver form and submit a copy of your driver's license prior of obtaining a return authorization number. Federal law allows you to return a firearm to Century Arms for service via common carriers. However, state and local firearms laws vary greatly; you should familiarize yourself regarding any shipping restriction in your jurisdiction. Residents of the states of New York, New Jersey,

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Washington, California, Maryland, Massachusetts, and Connecticut will need to arrange for a transfer with a Century dealer for transport of the firearm to the warranty facility.

Century Arms excludes all incidental or consequential damages under this warranty. CENTURY ARMS DISCLAIMS ALL WARRANTIES NOT EXPRESSLY STATED HEREIN INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow for the exclusion of incidental or consequential damages, or certain limitations on implied warranty, so the above exclusion and limitations may not apply to you.

CENTURY ARMS SURPLUS

All surplus firearms, ammunition, parts, and accessories are sold in "as advertised" condition. Customer has 30 days to return surplus firearms, ammunition, parts, and accessories for repair/replacement if the firearm does not meet the advertised condition.

SURPLUS CONDITION STANDARDS

New or Unissued condition: Not previously sold at retail or issued. In the same working condition as it came from the factory.

Excellent: 80-90% blue remaining, very little if any marring of the wood. Bores clean without pitting. Complete and in working condition.

Very Good: 50-80% of blue remaining, minor dings in wood from handling. Bores clean without pitting. Complete and in working condition.

Good: 25-50% blue remaining, stocks marred (several dings in wood) bores slightly worn and dark, no corrosion that will interfere with proper functioning. Complete and in working condition.

Fair: Very little, if any, blue remaining. Rough bores unless otherwise indicated, wood heavily marred. ~May require adjustment or replacement of parts. Metal can be pitted. Must be inspected by a competent gunsmith prior to shooting. Failure to do so may result in bodily injury or property damage.

Poor: Major and minor replacement parts required and extensive restoration needed, metal can be pitted, principal lettering design obliterated, wood badly scratched or bruised, mechanically inoperative. Product is for sale to be used for parts or display value only.

XI, VI, GI, FI condition items shall be missing minor parts or may have a minor functioning issue.

LIMITATION OF LIABILITY

TO THE FULLEST EXTENT ALLOWABLE BY LAW, CENTURY DISCLAIMS ALL IMPLIED WARRANTIES AND MAKES NO OTHER EXPRESS WARRANTIES.

Century Arms shall not be liable for any incidental, special or consequential damages that result from the performance and use of the products, even if Century Arms has been advised of the possibility of such damages. Applicable law may not allow the limitations of exclusion of liability or incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please note: Century Arms reserves the right to make substitutions on warranty coverage for any reason, including but not limited to available parts. If Century Arms determines that the rifle is not repairable, we will replace the rifle with a rifle of similar feature and product class at Century Arms' sole determination and at no replacement cost to you.

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Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state to state.

RETURN POLICY

If your product must be returned to the Century Arms factory, you will be responsible to pay the freight charges to Century Arms. Before any product is returned to Century Arms, you must get a Return Authorization (RA) number from us. Product returned to Century Arms without an RA number may be denied warranty service.

When the product is received by Century Arms it will be inspected to determine if it is a proper claim for warranty repair. Century Arms will pay the freight charges to return repaired firearms to the owner's FFL of choice. Century Arms is not responsible for transfer fees at the FFL.

If you are returning a product, please email support@centuryarms.com with a copy of your receipt and serial number if it is a firearm for warranty review by our Customer Service Department. If approved, a Return Authorization number will be provided.

All products returned to Century Arms without a Return Authorization number will be refused.

All products that are returned to our Florida address, will be refused. Customers will not be reimbursed for shipping charges if sent to Florida. Products must be sent to our Vermont address with a Return Authorization number.

SHIPPING ADDRESS FOR RETURNS AND WARRANTY SERVICE (RA NUMBER REQUIRED)
Century Arms
236 Bryce Boulevard
Fairfax, VT 05454

All returns are subject to a 15% restocking fee

No items will be accepted for return after 30 days from date of shipment.

The individual returning the merchandise must be the original purchaser.

Residents of the states of New York, New Jersey, Washington, California, Maryland, Massachusetts, and Connecticut will need to arrange for a transfer with a Century dealer for transport of the firearm to the warranty facility.

We will not reimburse shipping fees on returned products.

Damage claims must save the original box.

Repair and replacements are determined at Century Arms' discretion.

Any replacement parts to be shipped to an FFL holder on behalf of the consumer, the FFL holder (dealer) will need to call Century and verify that we can ship the parts to them.

Please allow 6-8 weeks for reshipment of repair/replacements, unless otherwise indicated by a customer service representative that assists you.

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If after receipt and inspection, it is determined a mechanical/operational defect has been caused by actions taken by the customer or a private entity outside of Century, the warranty is void and Century is not responsible for the repair costs or obligated to replace the firearm. The customer will be notified in such cases.

Firearms that are destined for Century Arms for repair must be returned complete (as purchased) with magazine and any broken parts for inspection. After market add on accessories must be removed prior to return. This includes, but is not limited to: scopes, mounts, rails, stocks, etc. Century is not responsible for lost, missing, or damaged aftermarket accessories. (1) Original magazine is required to be sent with firearm for test fire if firearm is being repaired. If firearm is being returned for a refund, all accessories must be included or the price of accessories will be deducted from refund.

It is required that a magazine be returned with every firearm where applicable. If the customer fails include a magazine, repairs will be delayed. Failure to send a magazine after these notices will result in your firearm being returned to you without repair. If the customer fails to send in a magazine on the first repair and has returned the firearm a second time, the customer will be liable for the shipping costs from Century.

WARNING: It is extremely dangerous and a violation of federal and/or state law, to ship or mail any firearms or accessories that contain live ammunition! A firearm that is shipped loaded may discharge causing serious injury or death.

Before returning a firearm or accessory to Century, please make sure that it is completely unloaded. All firearms and magazines shipped to Century must be completely empty of live ammunition. All empty casings must also be removed from chambers and magazines.

Please do not ship live ammunition in any form to Century without prior written approval from Century. If approved, live ammunition must be sent separately from any firearm. Never place ammunition in the box with a firearm return. Shipping of ammunition must be by ground transport and marked ORM-D.

ADDITIONAL INFORMATION FOR CONSUMERS

Century does not issue refunds to consumers. We do not sell firearms to consumers. We sell strictly on the dealer and distributor/wholesale level.

Once your gun is returned to Century, we will credit the dealer at their purchase price. You will need to see your dealer for your refund.

If your firearm was originally sold to a distributor:

Once your gun is returned to Century, we will credit the distributor to whom the firearm was sold.

If your firearm was sold to a distributor, and the distributor sold it to a dealer from whom you purchased the firearm, the credit will go to the distributor, and then the distributor will credit your dealer, and you will need to get your refund from your dealer.

If your firearm was sold directly to a dealer:

If you are unsure if your firearm was sold to a dealer or distributor, please email support@centuryarms.com with your serial number and we will provide that information.

ADDITIONAL INFORMATION FOR DISTRIBUTORS

If you are a distributor, and have questions on the return process, please contact support@centuryarms.com

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