

Warranty

Warranty policy subject to change without notice

All Century Arms firearms/receivers sold as “new”, have a (1) year repair/replacement warranty from date of first retail sale. Repairs or replacements are determined at Century Arms’ discretion. The (1) year period does not start over if a firearm is repaired and reshipped.

For Warranty information on newly manufactured Canik pistols, please visit

<http://www.centuryarms.com/resources/warranty>

All new manufactured ammunition, new parts, and new accessories have a 30 day repair/replacement/refund period. If the merchandise is returned to Century Arms’ warehouse in “as advertised” condition, the customer will be charged a 15% restocking fee and will not be reimbursed return shipping costs.

All surplus firearms, ammunition, parts, and accessories are sold in “as advertised” condition. Customer has 30 days to return surplus firearms, ammunition, parts, and accessories for repair/replacement if the firearm does not meet the advertised condition.

CONDITION STANDARDS:

New or Unissued condition: Not previously sold at retail or issued. In the same working condition as it came from the factory.

Excellent: 80-90% blue remaining, very little if any marring of the wood. Bores clean without pitting. Complete and in working condition.

Very Good: 50-80% of blue remaining, minor dings in wood from handling. Bores clean without pitting. Complete and in working condition.

Good: 25-50% blue remaining, stocks marred (several dings in wood) bores slightly worn and dark, no corrosion that will interfere with proper functioning. Complete and in working condition.

Fair: Very little, if any, blue remaining. Rough bores unless otherwise indicated, wood heavily marred. ~May require adjustment or replacement of parts. Metal can be pitted. Must be inspected by a competent gunsmith prior to shooting. Failure to do so may result in bodily injury or property damage.

Poor: Major and minor replacement parts required and extensive restoration needed, metal can be pitted, principal lettering design obliterated, wood badly scratched or bruised, mechanically inoperative. Product is for sale to be used for parts or display value only.

XI, VI, GI, FI condition items shall be missing minor parts or may have a minor functioning issue.

PI condition items shall be missing or have a defective major component such as a stock, barrel, bolt or receiver.

The warranty is only valid applied to the original (first person) owner/purchaser of the merchandise.

Century Arms Will Not Be Responsible For: Defects or malfunctions resulting from careless handling, unauthorized adjustments or modifications made or attempted by anyone other than Century personnel, or disassembly beyond the field stripping instructions in the product's manual (where applicable); use of defective or improper ammunition, corrosion, neglect, abuse, ordinary wear and tear, or unreasonable use; or criminal misuse, negligence, or use under the influence of drugs or alcohol.

If after receipt and inspection, it is determined a mechanical/operational defect has been caused by actions taken by the customer or an entity outside Century, the warranty is void and Century is not responsible for the repair costs nor obligated to replace the firearm. The customer will be notified in these cases.

Muzzle Break/Flash Suppressors – The use of the foreign part on certain semi-automatic rifles already assembled with 10 foreign parts may place the end user in violation of federal law (27 C.F.R. s. 478.39). Contact your local BATF for any questions.

Bolt Warning Notice: Swapping the bolt on any firearm will result in changes in the rifles headspace. Unless performed by a trained gunsmith with experience setting headspace for the specific firearm, changing a firearm bolt can: result in excessive pressure, cause cartridge case failure, destroy the firearm and/or result in injury or death. Never swap or exchange the bolt or bolt carrier on a firearm unless you have experience resetting the headspace!

If you do not hold a federal firearms license (FFL) you will be required to fill out our waiver form and submit a copy of your driver's license prior of obtaining a return authorization number. Federal law allows you to return a firearm to Century Arms for service via common carriers. However, state and local firearms laws vary greatly; you should familiarize yourself regarding any shipping restriction in your jurisdiction. Residents of the states of New York, New Jersey, Washington, California, Maryland, Massachusetts, and Connecticut will need to arrange for a transfer with a Century dealer for transport of the firearm to the warranty facility.

Century Arms excludes all incidental or consequential damages under this warranty. CENTURY ARMS DISCLAIMS ALL WARRANTIES NOT EXPRESSLY STATED HEREIN INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow for the exclusion of incidental or consequential damages, or certain limitations on implied warranty, so the above exclusion and limitations may not apply to you.

Return Policy

If you are returning a product, please email support@centuryarms.com with a copy of your receipt and serial number if it is a firearm for warranty review by our Customer Service Department. If approved, a Return Authorization number and shipping label will be provided.

All products that are sent back to Century Arms without a Return Authorization number will be refused.

All products that are sent back to our Florida address, will be refused. Customers will not be reimbursed for shipping charges if sent to Florida. Products must be sent to our Vermont address with a Return Authorization number.

SHIPPING ADDRESS

Century Arms
236 Bryce Boulevard
Fairfax, VT 05454

All returns subject to a 15% restocking fee

No items will be accepted for return after 30 days from date of shipment.

The individual returning the merchandise must be the original purchaser.

Residents of the states of New York, New Jersey, Washington, California, Maryland, Massachusetts, and Connecticut will need to arrange for a transfer with a Century dealer for transport of the firearm to the warranty facility.

We will not reimburse shipping fees on returned products.

Damage claims must save the original box.

Repair and replacements are determined at Century Arms' discretion.

Any replacement parts to be shipped to an FFL holder on behalf of the consumer, the FFL holder (dealer) will need to call Century and verify that we can ship the parts to them.

Please allow 6-8 weeks for reshipment of repair/replacements, unless otherwise indicated by a customer service representative that assists you.

If after receipt and inspection, it is determined a mechanical/operational defect has been caused by actions taken by the customer or a private entity outside of Century, the warranty is void and Century is not responsible for the repair costs or obligated to replace the firearm. The customer will be notified in such cases.

Firearms that are destined for Century Arms for repair must be returned complete (as purchased) with magazine and any broken parts for inspection. After market add on accessories must be removed prior to return. This includes, but is not limited to: scopes, mounts, rails, stocks, etc. Century is not responsible for lost, missing, or damaged aftermarket accessories. (1) Original magazine is required to be sent with firearm for test fire if firearm is being repaired. If firearm is being returned for a refund, all accessories must be included or the price of accessories will be deducted from refund.

It is required that a magazine be returned with every firearm where applicable.

If the customer fails to send in a magazine: This will delay the repairs. Failure to send in a magazine after these notices will result in your firearm being sent back to you without repair. If the customer fails to send in a magazine on the first repair and has returned the firearm a second time, the customer will be liable for the shipping costs to and from Century.

WARNING: It is extremely dangerous and a violation of federal and/or state law, to ship or mail any firearms or accessories that contain live ammunition! A firearm that is shipped loaded may discharge causing serious injury or death.

Before returning a firearm or accessory to Century, please make sure that it is completely unloaded. All firearms and magazines shipped to Century must be completely empty of live ammunition. All empty casings must also be removed from chambers and magazines.

Please do not ship live ammunition in any form to Century without prior written approval from Century. If approved, live ammunition must be sent separately from any firearm. Never place ammunition in the box with a firearm return. Shipping of ammunition must be by ground transport and marked ORM-D.

Consumers

If your firearm was sold directly to a dealer:

Century does not issue any refunds to consumers. We do not sell firearms to consumers. We sell strictly on the dealer and distributor/wholesale level.

Once your gun is returned to Century, we will credit the dealer at their purchase price. You will need to see your dealer for your refund.

If your firearm was originally sold to a distributor:

Once your gun is returned to Century, we will credit the distributor we sold the firearm to.

If your firearm was sold to a distributor, and the distributor sold it to a dealer from whom you purchased the firearm, the credit will go to the distributor, and then the distributor will credit your dealer, and you will need to get your refund from your dealer.

If you are unsure if your firearm was sold to a dealer or distributor, please email support@centuryarms.com with your serial number and we will provide that information

Distributors

If you are a distributor, and have questions on the return process, please contact support@centuryarms.com